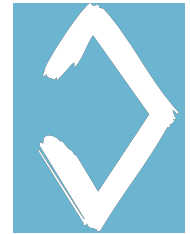


# Tenant Newsletter



**Diamond Pavilion**  
shopping mall

5 / 2009

**REMEMBER:**  
3rd - Cut off date  
for Turnovers

Our website: [www.diamondpavilion.co.za](http://www.diamondpavilion.co.za)

## Dear Tenants

During September 2009, Benita and I were privileged to attend the South African Council of Shopping Centre annual congress held at Sandton Convention Centre.

This prestigious event attracts high level delegates from South Africa and around the globe. The theme for this year's congress was "Engage" and was geared around customer service, innovation, collaboration and exciting future trends within the retail sector.

Shopping centres have been described as **eat-play-shop venues** where family, friends, colleagues and associates come to "engage". We received first hand advice on how to achieve new levels of customer satisfaction and brand loyalty.

Let Diamond Pavilion bring to Kimberley what other shopping centres only dream about

**OUTSTANDING SERVICE AND  
A FRIENDLY AND RELAXED  
ENVIRONMENT IN WHICH TO  
EAT, PLAY AND SHOP!**

## UP-COMING EVENTS

**DIAMOND PAVILION /  
NOORDKAAP KIMBERLITE OF  
THE YEAR -**

12 OCTOBER 2009

**SANDF CULTURAL DAY -**

16 OCTOBER 2009

**NOCCI BUSINESS EXPO -**

23 & 24 OCTOBER 2009

**DAWID FOURIE CONCERT -**

23 OCTOBER 2009

(TICKETS AVAILABLE FROM THE  
MARKETING OFFICE)

## CHRISTMAS TRADING HOURS

The minimum Christmas Trading Hours have been distributed to all tenants. Kindly note that these hours are in line with the request from the tenant marketing committee. Copies are available from Shireez at the centre management office.



## WINDOW CLEANING

Thank you to all our tenants who frequently clean their windows. *There are however, some tenants who need to be more diligent in cleaning windows on a regular basis.*

## STORE ROOM TO RENT

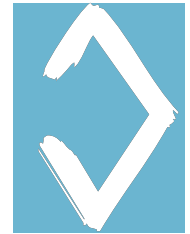
*There is a store room available to rent. For further information please contact the centre manager, Benita Valkenborgh - 053 832 9200*

## CELEBRATING SPRING

Diamond Pavilion celebrated Spring by sponsoring a flower arranging competition for the Blinkklub Children's flower club. This event was so popular and well supported that it will most likely become an annual event involving schools in Kimberley and surrounds.



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## TENANCY

This month we welcome  
**THE DRIED FRUIT & NUT SHOP.**

## ROMAN'S PIZZA

**Congratulations** to Roman's Pizza for being voted 6th in the Sunday Times Retail Awards – Top Brands Report!

## CUM BOOKS

CUM Books celebrates its birthday during October and have decorated their store for the occasion. **25% DISCOUNT** is available on **25 OCTOBER** on all normal priced items. Visit Amanda and her team on the lower level next to Clicks.



## CAPE UNION MART

Pieter Pretorius has joined Cape Union Mart as their new store manager. We **welcome** Pieter and can already see the fruits of his proactive management style with the stunning Cape Union Mart outdoor display in the lobby under the escalator.



## WOOLWORTHS

**Congratulations** to Amanda Vanqa who recently received a Woolworths award for "Making a Difference".



## CHECKERS

Checkers will be running their annual **Samba competition** from 12 October – **9 November 2009**. During this time existing Samba customers and any new clients stand to win Checker's vouchers to the value of R2,500 during the weekly draws.



## ABSA BANK

ABSA Bank recently held a very successful **Customer Forum** in their branch at Diamond Pavilion. This is an excellent way of building customer relationships and we should all take a tip from their initiative!

## FLIGHT CENTRE

Flight Centre **welcome** two new starters in their branch at Diamond Pavilion. Megan Prinsloo and Miriam Philander are now available to assist you with all your travel requirements. Pop in to Flight Centre to find out about their exciting specials.

